

2004 PAIMI Report

State: Iowa

Program Name: Iowa P&A Services, Inc.

PROGRAM FUNDING

Federal Award \$ FY 2004	Outside Funding Sources					Total Income
	Earned Income	IOLTA	State	Private	Other	
\$ 410,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 410,000

CHARACTERISTICS OF CLIENTS SERVED

Total Clients Served	Client Age						
	0-4	5-12	13-18	19-25	26-64	65-over	Unknown
216	-	4	13	10	179	10	-

Total Clients Served	Client Gender		
	Male	Female	Unknown
216	94	122	-

Total Clients Served	Client Ethnicity/ Race						
	Hispanic	American Indian/ Alaska	Asian	Black/ African American	Native Hawaiian or Pacific Islander	White/ Caucasian	Other
216	-	2	-	5	-	209	-

Client Living Arrangement								
Total Clients Served	Independent Living	Parental or Family Home	Comm. Resid. Home for Children/ Youth 0-18 yrs	Foster Care	Nursing Home	Psych Wards	Public Institutes	Private Institutes
216	98	16	9	-	7	9	40	11

Legal Detention	Prison	Homeless	Multiple Living	Unknown
10	12	4	-	-

State: Iowa
Program Name: Iowa P&A Services, Inc.

DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE

Number of Abuse Complaints Closed	Inappropriate/Excessive					Involuntary			
	Medication	Physical Restraint	Chemical Restraint	Mechanical Restraint	Seclusion	Medication	ECT	Aversive Behavior Therapy	Sterilization
48	3	3	-	-	1	1	-	3	-

Complaints Concerning								
Failure to Provide Mental Health Treatment	Failure to Provide Medical Treatment	Physical Assault		Sexual Assault	Staff Threats of Retaliation	Coercion	Financial Exploitation	Other
		Serious Injuries Related	Serious Injuries Not related					
2	10	2	9	1	7	3	3	-

DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT

Number of Neglect Complaints Closed	Failure to Provide for Appropriate							
	Res./ Inpatient Admission	Trans. To/From Treatment Facility	Mental Health Diagnostic	Medical Diagnostic	Personal Care	Safe Environ.	Personal Safety	Written Treat. Plan
38	1	-	1	-	5	7	1	-

Rehab. Voc. Prog.	Discharge Planning	Institution Release	Other
-	23	-	-

State: Iowa
Program Name: Iowa P&A Services, Inc.

DISTRIBUTION OF RIGHTS COMPLAINTS

Number of Rights Complaints Closed	Discrimination in:		Denial of:				
	Housing	Employment	Reimbursement and Entitlement	Guardianship	Rights Protect or Legal Asst.	Privacy	Recreational Opportunities
161	18	20	4	4	27	-	3

Denial to:		Failure to Provide:			Problems with Advance Directives	Denial to Family Rights
Visitors	Access to Records	Confidentiality	Informed Consent	Education		
-	1	3	10	7	2	2

Problems with:				Denial to:	Other
Consumer Finance Issues	Immigration	Criminal Justice Issues	Health Insurance Managed	Community Habilitation Services	
6	-	3	22	29	-

DEATHS REPORTED/INVESTIGATIONS CONDUCTED

Sources of Deaths Reported				Investigations Conducted		
TOTAL	The State	The Center for Medicaid & Medicare	Other	TOTAL	Seclusion	Restraint
8	7	-	1	1	-	1

State: Iowa
Program Name: Iowa P&A Services, Inc.

INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS

Types of Interventions							
Total Intervention Strategies	Short Term Assistance	Abuse Neglect Investigation	Technical Assistance	Admin. Remedies	Negotiation/ Investigation	Legal Remedies	Other
320	187	102	30	-	-	1	-

NON-CASE DIRECTED SERVICES

Number of Services and Clients Impacted					
Non-Litigation Advocacy		Class Action Litigation		Legislative & Regulatory Advocacy	
1	651	-	-	115	7,951

State: Iowa
Program Name: Iowa P&A Services, Inc.

DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION

Total	Primary Identification of Advisory Council Members							
	Recipients/ Former Recipients	Families of Recipients/ Former Recipients	Mental Health Service Providers	Mental Health Professionals	Attorneys	Knowledge- able Individuals	Other	Vacancies
10	6	-	1	1	-	1	-	1

PAIMI STAFF ETHNICITY AND GENDER

Total Number of PAIMI Staff	Ethnicity and Race						
	Hispanic	American Indian or Alaskan	Asian	Black or African American	Hawaiian or Pacific Islander	White	Information Not Available
22	-	-	2	-	-	20	-

Total Number of PAIMI Staff	Gender		
	Male	Female	Information Not Available
22	5	17	-

State: Iowa
Program Name: Iowa P&A Services, Inc.

DISTRIBUTION OF ADVISORY COUNCIL ETHNICITY\ RACE AND GENDER

Total Number	Ethnicity						
	Hispanic	Native American/ Alaskan	Asian	Black/ African American	Hawaiian/ Pacific Islander	White	Not Available
9	-	-	-	-	-	9	-

Total Number	Gender		
	Male	Female	Information Not Provided
9	4	5	-

DISTRIBUTION OF GOVERNING BOARD PRIMARY IDENTIFICATION

Total Number of Governing Board Members	Primary Identification							
	R/FR MHS GB	Family Members GB	Mental Health Professionals GB	Mental Health Service Providers GB	Guardians GB	Advocates GB	Attorney	Others Who Represent or are Knowledgeable
10	3	2	-	-	-	1	-	4

State: Iowa

Program Name: Iowa P&A Services, Inc.

DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES

PAIMI Program Advocacy Activities			
Information & Referral	State Mental Health Planning	Education/ Training Activities	Total Persons Trained
235	3	10	328

Information Dissemination Activities								
Radio/ TV Appearances	News Articles	PSAs/ Videos	Reports Disseminated	Publications Disseminated	Information About P & A	Hits on Website	Other Media	Total # of Indiv. Provided w/ Info
500,000	1,000,000	-	300	8,800	1,000	-	-	1,510,676

PERCENTAGE OF CASES RESOLVED IN CLIENTS FAVOR

ABUSE COMPLAINTS				
Total # Addressed from Closed Cases	Determined Not to Have Merit on Investigation	Withdrawn or Terminated by Client	Resolved in Client's Favor	% Resolved in Client's Favor
48	4	10	25	52%

NEGLECT				
Total # Addressed from Closed Cases	Determined Not to Have Merit on Investigation	Withdrawn or Terminated by Client	Resolved in Client's Favor	% Resolved in Client's Favor
38	4	11	18	47%

RIGHTS				
Total # Addressed from Closed Cases	Determined Not to Have Merit on Investigation	Withdrawn or Terminated by Client	Resolved in Client's Favor	% Resolved in Client's Favor
161	6	32	89	55%